## V1C

**Virtual first care** (V1C) is medical care for individuals or a community accessed through digital interactions where possible, guided by a clinician, and integrated into a person's everyday life.

The ability to **initiate care from anywhere at any time** through telecommunication and digital technologies

SOURCE: virtual first Medical PrActice CollaboraTion (IMPACT) impact.dimesociety.org

**IMPACT** 

**Complete solutions** that support a person to take all of the **necessary next steps** in their health journey

Intentional selection of the care setting matched to a person's clinical needs and preferences, with some aspects safely and effectively delivered virtually, and others necessitating in-person care

Adherence to all applicable laws that apply to healthcare providers, including best practices on standards of care, individual safety, security, privacy and data rights